



Juliana Pretty

Disability Support | Aged Care | Customer Service
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About Me

Compassionate and experienced support worker with a strong background in disability and mental health support. Dedicated to helping clients live safely, comfortably, and independently. Reliable, patient, and committed to building positive relationships with the people I support. Australian citizen with open driver's licence. Fluent in English and Swahili.

Qualifications & Training

- Certificate IV Aged Care Support (Intercare Training, Brisbane)
 - NDIS Worker Screening Check
 - Blue Card (QLD)
 - First Aid & CPR
 - Medication Administration & Management
 - Manual Handling for Disability Support
 - Infection Prevention & Control
 - Food Safety for Disability Support Workers
 - First Response Evacuation Instruction (Current)
 - Epilepsy & Midazolam
 - Catheter Care & Wound Care
 - Asthma & Oxygen Management
 - Ventilation Support
 - Diabetes Management
 - Mealtime Management
 - Managing Stress & Building Resilience
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Experience

- Over 6 years' experience across disability support, aged care, and community-based services
 - Supporting clients with personal care including showering, dressing, and hygiene
 - Assisting with medication and health-related support needs
 - Supporting clients with complex needs including mobility and medical care
 - Community access, social support, and meaningful participation
 - Meal preparation, daily living assistance, and domestic support
 - Mental health support and emotional wellbeing
 - Implementing person-centred support, healthcare, and positive behaviour support plans
 - Incident reporting, case notes, and NDIS compliance documentation
 - Mentoring and guiding colleagues in best-practice care delivery
 - Transporting clients to appointments and community activities
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Interests

I enjoy cooking, dancing, spending time outdoors, and staying active in the community. I am passionate about promoting independence and wellbeing for the people I support. I value respect, dignity, kindness, and making a positive difference in people's lives.